



K2 Adventure Travel COVID-19 Client Policies and Procedures

Your health and safety is our top priority. We want every client to feel confident in their decision to travel with us during this time of uncertainty, so K2 Adventure Travel is taking the following steps to ensure our clients and teams remain safe and healthy throughout your K2 Adventure Travel experience. In direct response to the current coronavirus pandemic, K2 Adventure Travel has developed the following policies and procedures to minimize the risk and spread of COVID-19.

Please note, clients who are at higher risk for severe illness from COVID-19 as defined by the Centers for Disease Control (CDC) should carefully consider, in conjunction with their health care provider, whether to attend a K2 Adventure Travel trip at this time.

All clients and K2 Adventure Travel representatives are expected to adhere fully to the following policies and procedures for safe travel.

POLICIES & PROCEDURES FOR K2 ADVENTURE TRAVEL DOMESTIC & INTERNATIONAL TRIPS

Screening and Use of Face Covering

- Upon arrival for your K2 Adventure Travel trip:
 - Proof of a negative COVID-19 viral test (PCR or Antigen Rapid Test), taken within 3 days of your trip start date OR proof of being fully vaccinated will be required to participate on a trip.
 - Any testing requirement mandated by the U.S. federal government, local government of your final destination or airline used for international travel would supersede the K2 Adventure Travel testing policy above. Please note that while we are constantly monitoring the COVID requirements for travel to the international destinations we serve, it is your responsibility to monitor and comply with all current COVID recommendations and requirements throughout your travel experience.
 - Please check the CDC website for additional information and frequently asked questions regarding domestic and international travel: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/travel-during-covid19.html> and <https://www.cdc.gov/coronavirus/2019-ncov/travelers/international-travel/index.html>.
 - Please take a copy of your negative test results and/or documentation with you while traveling.
- The use of a facemask is suggested, but not required by K2 Adventure Travel unless otherwise noted. We suggest using a facemask while indoors and while taking any transportation, domestic or international. A mask is also suggested when social distancing is not feasible outdoors.
- Please note, a face covering will not be required while hiking.

We will monitor and assess all participants daily. You will be expected to check in each day with your head guide to answer questions or provide feedback regarding COVID-19 symptoms.



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If you experience any of the following you should contact K2 Adventure Travel to discuss options for rebooking:

- Cough, shortness of breath or difficulty breathing, fever, chills, headache, fatigue, nasal congestion, runny nose or sneezing (different than pre-existing allergies), abdominal discomfort (nausea/diarrhea), muscle aches or pains, sore throat, new loss of taste or smell within 72 hours of your trip.
- A temperature of over 100.4F/38C within 72 hours of your trip.
- In the past 14 days, have been in close contact with someone suspected or confirmed as having COVID-19.

Hygiene

You will be expected to:

- Wash or sanitize your hands after interactions with others and/or entering or leaving group settings.
- Avoid touching your eyes, nose and mouth.
- Cover your mouth with a tissue or your arm if you sneeze or cough.
- We are working closely with the companies we conduct business with, such as for accommodations and private transportation, to ensure they are following local health guidelines for cleanliness and reducing the spread of COVID-19. We do recommend you bring sanitizing wipes to wipe down any surfaces as needed.

Distancing

When feasible, social distancing will be practiced. You will be expected to adhere to the social distancing recommendations throughout your K2 Adventure Travel trip.

At K2 Adventure Travel, we believe in the value of helping others by ensuring the health and safety of our clients and guides. We know that many of the new policies and procedures can be inconvenient at times, but please help us by supporting our commitment to utilizing the best public health practices possible. We appreciate your full cooperation to stay home if you are feeling sick or if a K2 Adventure Travel representative denies your participation because you do not meet the screening criteria outlined above.

FOR CLIENTS IN WHICH AIR TRAVEL IS REQUIRED

If airline travel is necessary for your trip, please note that it is your responsibility to monitor and adhere to all policies required by your airline. Also, please continue to monitor all entry and re-entry requirements required for travel between states and countries.



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FREQUENTLY ASKED QUESTIONS FOR TRAVEL

Am I required to follow the stated practices?

Yes, all clients and K2 Adventure Travel guides and representatives are expected to adhere to the above practices. Refusal to comply will result in removal from the trip without a refund. These practices are designed to reduce the risk of possible illness for all participants.

Am I required to get a COVID-19 test prior to or during my trip?

Yes. K2 Adventure Travel requires proof of a negative COVID-19 test (NAAT or Antigen Rapid Test) result taken within 3 days of departure for all K2 Adventure Travel trips OR proof of being fully vaccinated. **Home test kits are not allowed at this time.** Any testing requirement mandated by the U.S. federal government, local government of your final destination or airline used for international travel would supersede the K2 Adventure Travel testing policy.

Please check the CDC website for additional information and frequently asked questions regarding domestic and international travel: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/travel-during-covid19.html> and <https://www.cdc.gov/coronavirus/2019-ncov/travelers/international-travel/index.html>.

You may also be required by your airline, or as part of a country's entry/re-entry requirements to show proof of this negative result or documentation of recovery while traveling. Please remember it is the responsibility of each client to monitor any health screenings required by their airline and know a particular country's entry/re-entry requirements while traveling. Please note that all expenses related to COVID testing are the client's responsibility. These costs can vary from country to country based on the current testing options available.

What should I be aware of while traveling to my trip?

We request that you take steps to limit your exposure for 14 days prior to and while traveling for your trip. This includes practicing social distancing, wearing a mask or face covering when in public or when social distancing is not possible, frequent hand washing and monitoring your health for symptoms of COVID-19. As stated above, it is the responsibility of each client to monitor any health screenings required by their airline and know a particular country's entry/re-entry requirements while traveling.



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What happens if I get sick before my trip?

Please contact K2 Adventure Travel if you have COVID-19 symptoms (cough, shortness of breath or difficulty breathing, fever, chills, muscle pain, sore throat, or new loss of taste or smell, etc.), have in the past 14 days been in close contact with someone suspected or confirmed as having COVID-19 or you are confirmed or suspected as having COVID-19 in the past 10 days. We will work with you to rebook your trip for a later date.

What happens if I get sick during my trip?

If you become ill during the trip or a K2 Adventure Travel representative asks you not to participate in the team activities based on the results of your screening, K2 Adventure Travel will help you seek medical advice. Based on the medical advice you receive, you may or may not be able to continue with your trip. K2 Adventure Travel will evaluate each situation to determine the safest and best course of action for you and the rest of the team.

Please note travelers are responsible for all COVID-related expenses including, but not limited to testing and necessary quarantine from a positive test abroad.

What happens if a client tests positive for COVID-19 during my trip?

If you or another client on your team tests positive for COVID-19 during your trip, K2 Adventure Travel will work directly with the local public health authority to assure all participants receive appropriate guidance and medical advice. We will follow all local health authority guidelines to determine the best way to get the individual back to their country of origin. K2 Adventure Travel will evaluate each situation to determine the safest and best course of action for you and the rest of the team. Please note you will be subject to the criteria set forth by the local health authority for positive COVID-19 cases. In addition, K2 Adventure Travel will be not responsible for expenses related to a positive diagnosis while on a K2 Adventure Travel trip.

What happens if I cancel my trip?

Please note that if you cancel your trip for any reason, a refund will not be issued for any trip funds or deposits paid. We encourage everyone to purchase travel insurance after booking. This will protect you in the event you need to cancel your trip due to unforeseen circumstances.

If you do need to cancel your trip, we will work with you as best as possible to rebook your trip for a later date. You will receive a travel credit that can be used for future travel to any destination offered by K2 Adventure Travel and it will be valid for two years from the date of issue. Please note the credit amount will depend on how far in advance the cancellation was made and whether or not K2 Adventure Travel has paid any non-refundable trip payments on your behalf.



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If you purchased trip insurance and wish to use it instead of receiving a travel credit from K2 Adventure Travel, please reach out to your insurance provider directly to see if this cancellation is covered by your policy. Please let us know if there is anything you need to help with your claim.

What happens if my trip is cancelled by K2 Adventure Travel?

K2 Adventure Travel is continuously monitoring the impact of COVID-19 worldwide and reserves the right to cancel any trip as a result of new information or restrictions that impact our ability to safely travel to a given location. We will notify impacted clients as soon as possible if this occurs.

Unless otherwise stated, if your trip is cancelled you will receive a travel credit in the amount of the trip funds paid to K2 Adventure Travel for the cancelled trip. This travel credit can be used for future travel to any destination offered by K2 Adventure Travel and is valid for two years from the date of issue.

If you purchased trip insurance and wish to use it instead of receiving a travel credit from K2 Adventure Travel, please reach out to your insurance provider directly to see if this cancellation is covered by your policy. Please let us know if there is anything you need to help with your claim.

ATTENTION: SIGNATURE REQUIRED BELOW

I have read this document and I agree to all terms and conditions put forth by K2 Adventure Travel.

Signature:

Printed Name:

Date:

Parent or Guardian's Signature, required for participants under the age of 18:

Have additional questions?

Please contact us!

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